

| STT | Tên sách                                                                                                           | Tác giả                                   | Dạng tài liệu                            | Năm XB | E-ISBN        |
|-----|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------|------------------------------------------|--------|---------------|
| 1   | Process Management and Organizational Process Maturity                                                             | Anna Kosieradzka                          | Monograph                                | 2021   | 9783030668006 |
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